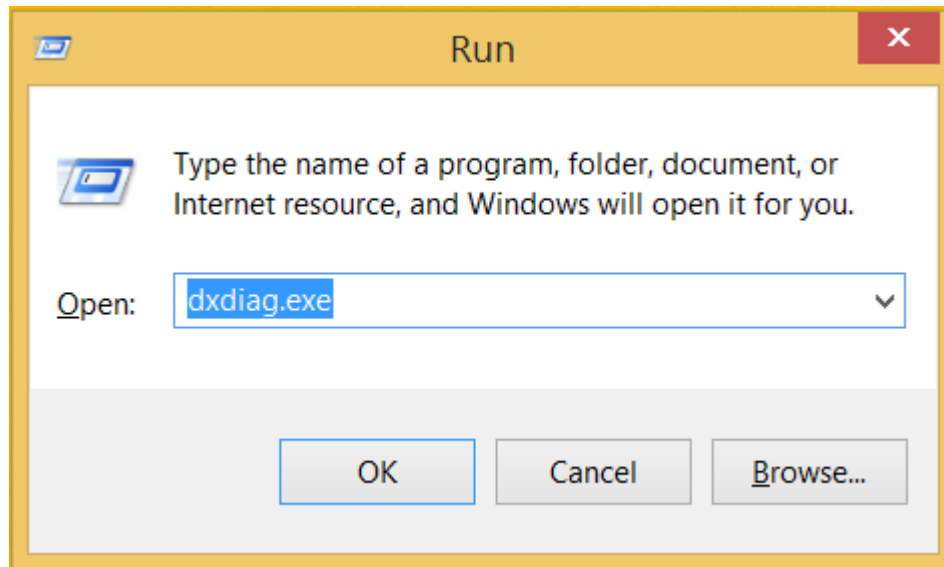
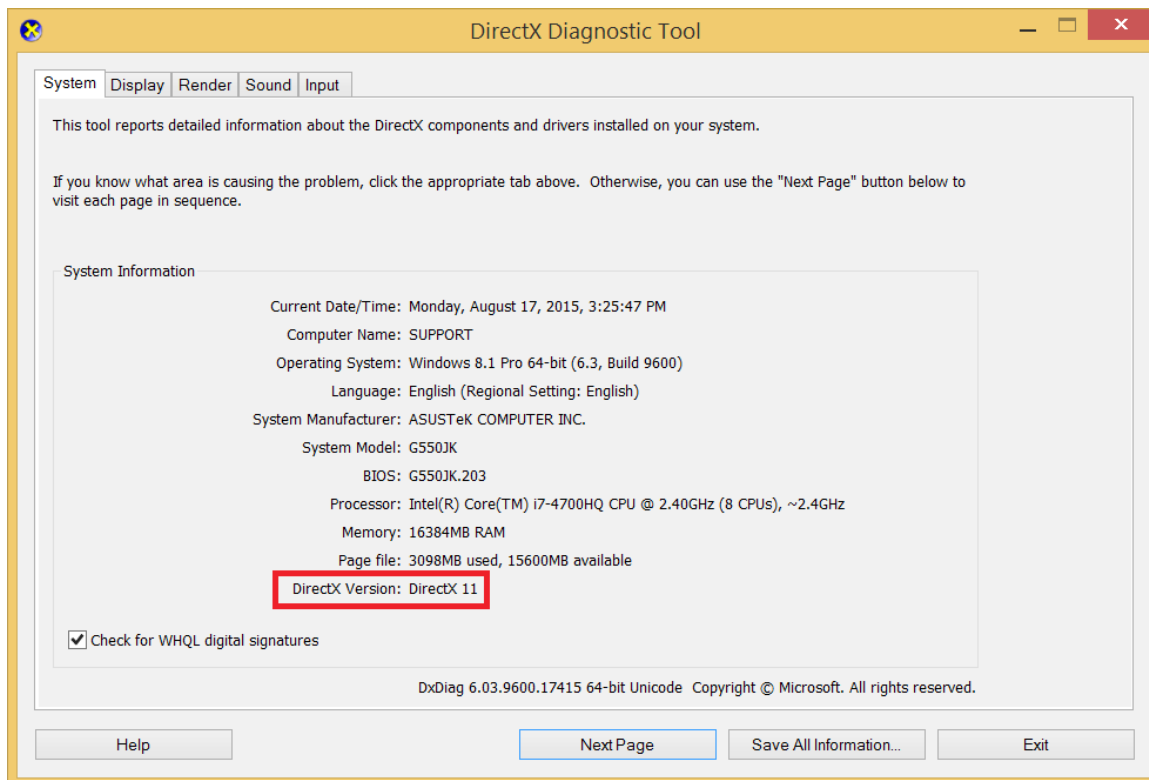


## How to check which DirectX version is currently used by your system:

1. Please press "Win-Key" + "R" and type "dxdiag.exe"

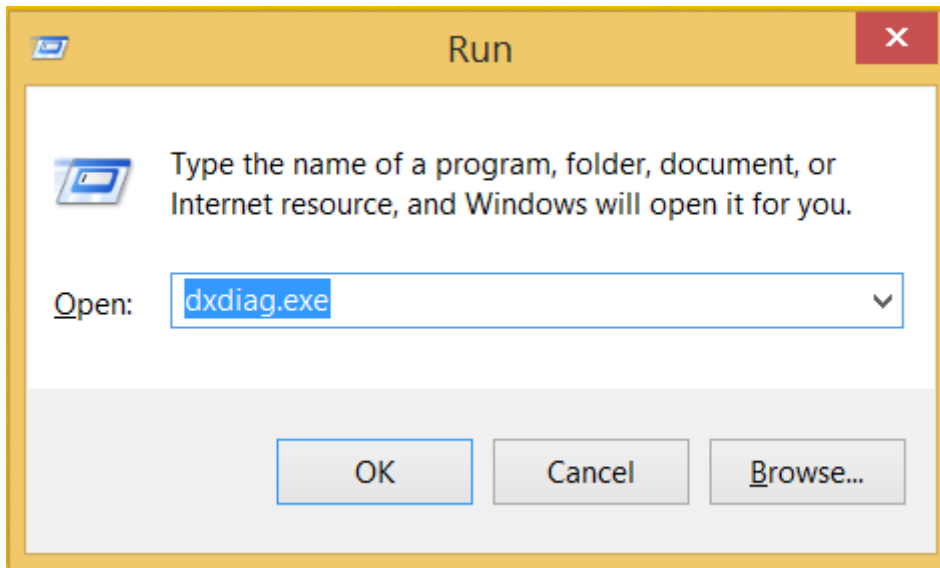


2. Press "OK" and run the DirectX Diagnostic Tool

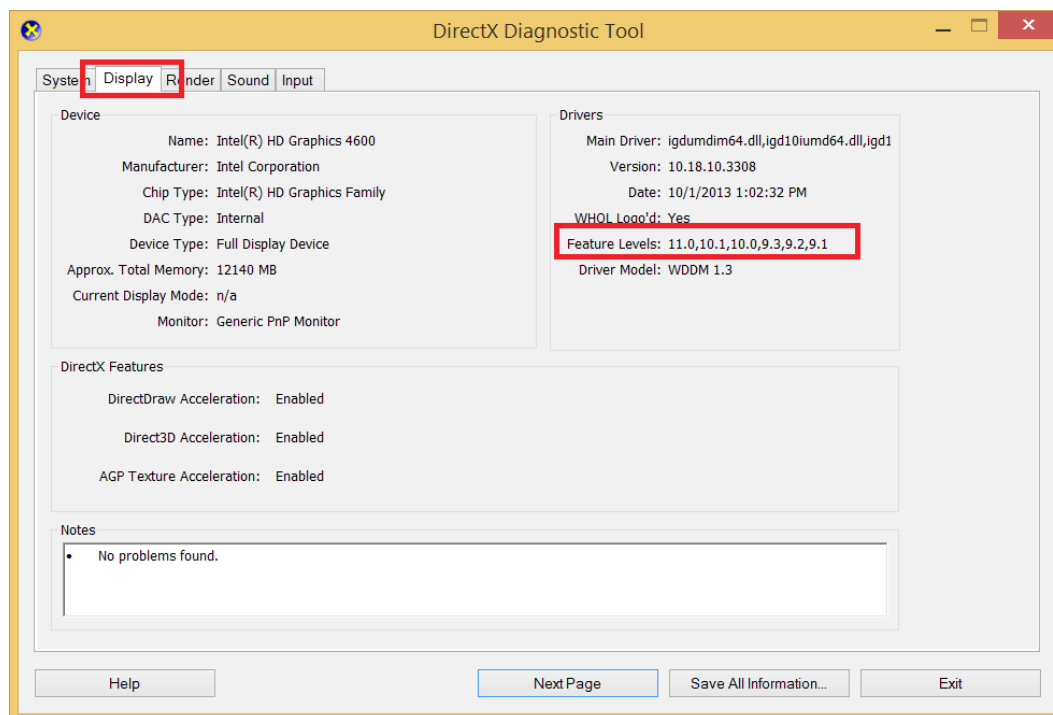


## How to check which DirectX feature version your system is able to run:

1. Please press "Win-Key" + "R" and type "dxdiag.exe"



2. Press "OK" and run the DirectX Diagnostic Tool



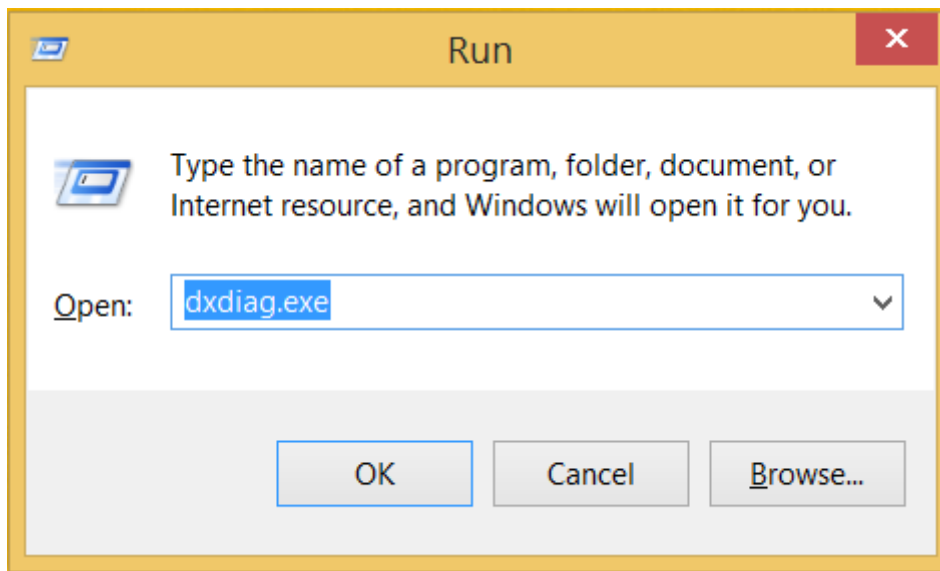
3. Under "Display" and "Feature Levels" you can see which DirectX version your system is able to run.

## Possible refund of your game

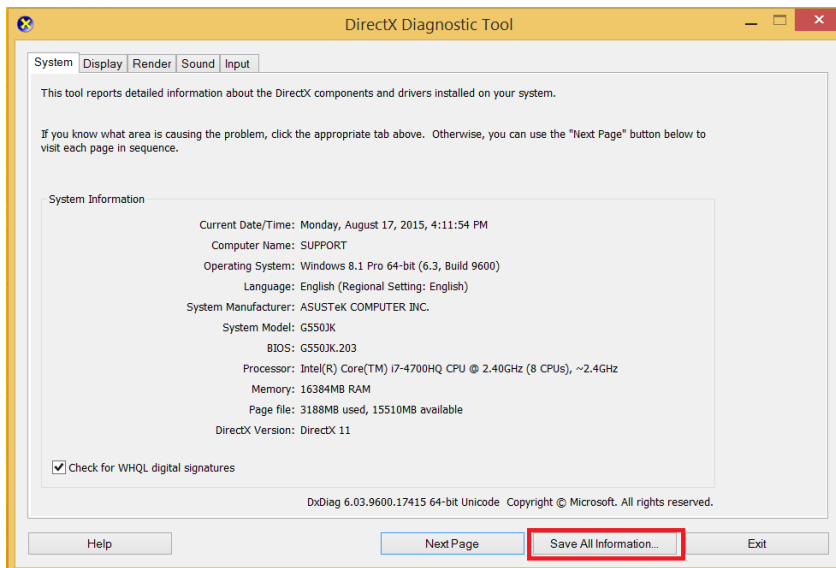
Please notice that since the version 0.4.0.6 DirectX9 is not supported anymore and the fallback version will be not updated. In the case your system is not able to support DirectX11 you can contact our support and issue a refund. We would kindly ask you to provide us your dxdiag file which gives information about your hardware, operating system and drivers. Thank you in advance and sorry for the inconvenience.

## How to generate your Dxdiag file?

1. Please press "Win-Key" + "R" and type "dxdiag.exe"



2. Press "OK" and run the DirectX Diagnostic Tool



3. Click "Save all information" and attach the text file to your email